

Dan A.B. Hodges Sr.

Objective	<p>I want to build my business by helping residents and businesses with all their computer needs. I enjoy the work and the challenge. I love living here on the coast and hope to be here with my family for a very long time. I am A+ certified.</p>
Training	<p>Software: Windows 95 - Windows 7, Internet Explorer, MS Office Suite (97 – 2008) Windows 2000 Server - Windows 2008 Server, Windows Terminal Server, Citrix Client/Server (Winframe & Metaframe), Veritas Backup Software, Tiburon RMS, Tiburon 24Seven, Oracle Client, Lotus Notes, Quickbooks, Linux Ubuntu, and many more.</p> <p>Hardware: Gateway, Dell, and Compaq PCs and servers, Logitech peripherals, HP printers and jet direct, network hardware, backup tape libraries, Palm Pilot, Blackberry, and many others.</p>
Professional Experience	<p>May '09 – Present CallDan Computer Service Oregon Coast Self Employed Computer Service Company .On site, off site, and remote computer repair and consulting from Tillamook to Newport Oregon.</p> <p>Dec '03 – Jan '09 Kansas City Fire Dept Kansas City, MO IT Analyst .Assistant Domain Admin for Kansas City Fire Dept. Included Citrix published applications, Tiburon 24Seven, and all other aspects of the domain.</p> <p>Sept '02 – July '03 Computer's Plus Kansas City, MO Manager , Shop Tech, And Sales Managed all aspects of the Kansas City downtown location. Provided recommendation to customers for all repairs, upgrades, and purchase of new equipment.</p> <p>Jan '00 – June '02 Didjano.com Blanca, CO Customer Service & Sales Managed development and implementation of computer system to enhance business systems. Provided "in-house" training of these systems to employees. Performed general administration duties such as the creation of user accounts, mail accounts, and performed backups. Supported remote access to systems using a combination of Citrix Metaframe and Windows Terminal services.</p> <p>June '99 – Jan '00 Client Logic Las Vegas, NV Phone and Electronic Tech Support<ul style="list-style-type: none">• Provided phone tech support for all Dell and Logitech product lines.</p> <p>July '88 – May '99 Alii Affordable Housing Las Vegas, NV</p>

Computer Support Tech (last position held)

Managed development and implementation of computer system to enhance business systems. Provided "in-house" training of these systems to employees. Performed general administration duties such as the creation of user accounts, mail accounts, and performed backups.

Computer and Network Consulting (Call Dan) 1996 - Present

References Available Upon Request